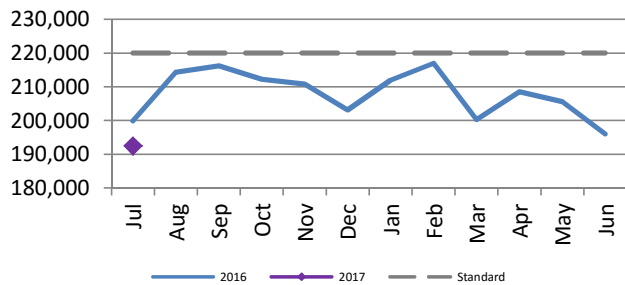


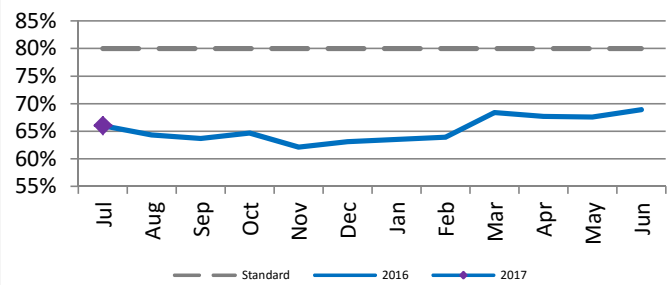
**Oahu Transit Services - Fixed Route  
Monthly Performance Report  
For the Month Ending July 2016**

Key Performance Indicators (KPI)	July 2016	July 2015	Percent Change	1 Months FY2017	1 Months FY2016	Percent Change	Goals
Total Monthly Ridership	5,179,939	5,526,004	-6.26%	5,179,939	5,526,004	-6.26%	
Average Weekday Ridership	192,556	199,879	-3.66%	192,556	199,879	-3.66%	220,000
Percent of Trips On Time	66.1%	66.0%	0.1%	66.10%	66.00%	0.10%	80%
Bus Availability	90.3%	89.0%	1.3%	90.3%	89.0%	1.30%	90%
Bus Miles/Major Collisions	104,779	166,975	-37.25%	104,779	166,975	-37.25%	200,000
Preventable Accidents/Million Miles (rolling 12 mos)				3.55	3.38	5.03%	3.00
Bus Miles/Mechanical Road Calls	9,525	10,933	-12.87%	9,525	10,933	-12.87%	10,000
Spare Ratio	18.71%	18.33%	0.38%	18.71%	18.33%	0.38%	>20%
Percent of Inspections Completed On Time	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%	98%
Percent Maintained Pullouts	99.48%	99.28%	0.19%	99.48%	99.28%	0.19%	100%
Cost per Hour	\$141.13	\$137.16	2.89%	\$141.13	\$137.16	2.89%	\$120
Cost per Trip	\$3.48	\$3.21	8.34%	\$3.48	\$3.21	8.34%	\$2.50
Cost per Mile	\$10.13	\$9.67	4.72%	\$10.13	\$9.67	4.72%	
Farebox Recovery	22.14%	24.50%	-2.35%	22.14%	24.50%	-2.35%	30%
Trips per Hour	40.53	42.68	-5.03%	40.53	42.68	-5.03%	48
Trips per Mile	2.91	3.01	-3.34%	2.91	3.01	-3.34%	
Passenger Miles per Revenue Hour	220.55	239.15	-7.78%	220.55	239.15	-7.78%	250
Average System Speed	12.85	13.01	-1.24%	12.85	13.01	-1.24%	
Percent Complete in 30 Days (Customer)	97.83%	99.33%	-1.5%	97.83%	99.33%	-1.5%	
Complaint Rate (Complaints per 100,000 trips)	9.36	10.89	-14.05%	9.36	10.89	-14.05%	10

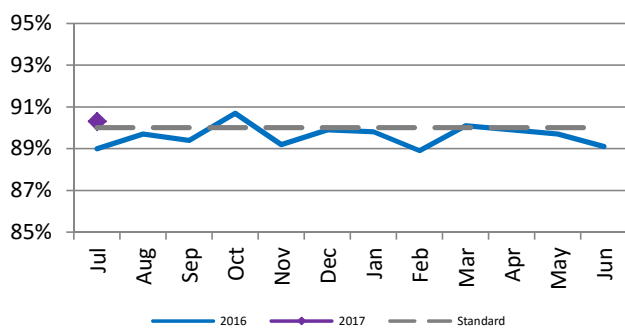
**TheBUS  
Average Weekday Ridership**



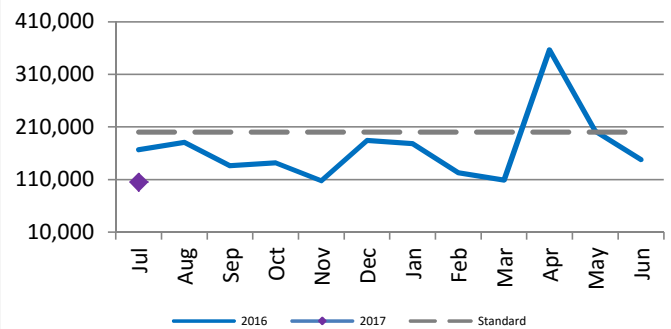
**TheBUS  
Percent of Trips On Time**



**TheBUS  
Bus Availability**



**TheBUS  
Bus Miles/Major Collisions**



**Oahu Transit Services - Fixed Route  
Monthly Performance Report  
For the Month Ending July 2016**

